



Federation
of Organizations

2020
ANNUAL REPORT
A NEW CHAPTER

*Those who are happiest
are those who do the
most for others.*

~ Booker T. Washington



MISSION

As a leading provider of cost effective evidence based services, Federation of Organizations partners with individuals, families and communities to promote wellness and enrich quality of life. We are agents of change in a rapidly evolving health care environment. We collaborate with community leaders and progressive healthcare providers to educate and motivate people to improve their health.

BOARD OF DIRECTORS

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Board Member

Dear Friends,

We can all agree that 2020 was a year unlike any other. Federation of Organizations rose to meet the challenges of the unprecedented public health crisis and, through the steadfast efforts of all of our constituents, we emerged from the COVID-19 pandemic stronger than ever.

When the pandemic struck, our organization adapted our operations to continue providing our clients with the essential services they depend on while protecting their health and safety, as well as that of our employees and volunteers. I continue to be in awe of the dedication of our front-line staff and their commitment to maintaining services and providing our clients with the support they needed throughout the crisis.

Our strong IT infrastructure and expertise allowed us to nimbly adjust our operations to provide many of our services remotely. While we have been able to transition back to full in-person operations, the technological advances that we made in response to the pandemic have provided us with additional tools in our toolbox, which we will employ going forward toward our goal of providing our clients with better outcomes while operating efficiently. The pandemic brought telehealth services into the mainstream, and where beneficial to our clients, we will continue to use remote healthcare services as part of our delivery mix. We have also learned that certain administrative services can be performed remotely, allowing for a reduction in overhead expenses.

Through the commitment of our entire team, we not only continued our existing programs, but we moved forward with new initiatives in 2020. We achieved certification from OASAS (New York State Office of Addiction Services and Supports) to launch a chemical dependency outpatient treatment program to address the ongoing community need for addiction services, which was exacerbated by the pandemic. We also secured funding from Nassau County to start a Home-BEST (Home Based Empowerment Support Team) program to improve the outcomes for at-risk youth. We also continued to move forward with two major residential developments, in Queens and Brooklyn, which will provide more than 200 units of affordable housing for vulnerable members of our community.

On behalf of our Board of Directors, staff and members, thank you for continuing to support us in our mission as we help people help themselves to achieve their goals.

With gratitude,

Nancy Schonberg, President | Board of Directors & Barbara Faron, Chief Executive Officer



HERKIMER GARDENS

Federation of Organizations is the sponsor and service provider for Herkimer Gardens, a 119-unit affordable housing complex that is currently under construction in Brooklyn. The mixed-use senior development will have a strong

focus on integrated supportive services, and 59 of the 119 units will be occupied by frail elderly residents. Designed with an emphasis on efficiency and sustainability, the building will integrate green space with urban living and recreation. Completion is expected in September 2022.



HOME BEST PROGRAM LAUNCHED IN NASSAU

Federation of Organizations received funding from the Nassau County Office of Mental Health, Chemical Dependency & Developmental Disabilities Services to develop a Home-BEST (Home Based Empowerment Support Team) program. The intensive in-home program serves Nassau County residents under age 21 diagnosed with serious emotional disturbance and/or who are at risk for hospitalization or out-of-home placement. Through counseling, parenting and crisis prevention services, Home-BEST's multidisciplinary team provides families and caregivers with the education, tools and skills they need to support and help the at-risk youth. Home-BEST, which began serving families earlier this year, is nearing its capacity of 36 families.

NAMEOKE MOVES FORWARD

Federation's Nameoke development in Far Rockaway, Queens, continues to move forward. The nine-story residential building will have 118 units: 71 for individuals who would otherwise have no permanent place to live and who are recovering from mental health conditions and 46 for individuals and families who meet low-income eligibility. There is also a unit for a live-in superintendent, plus staff office space and various amenities. The development is expected to be completed by July 2023.

CLINICAL SERVICES DEPARTMENT

Federation of Organizations' Clinical Department served **1,417 individuals** in 2020.



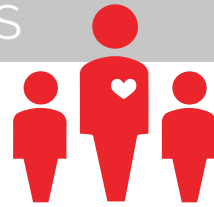
RESIDENTIAL



Federation of Organizations' **Residential Services** consists of both **Licensed and Scattered Site Supportive Housing Programs** throughout **Suffolk, Nassau, Queens, Brooklyn and the Bronx**. In 2020, there were over **875 beds** with an **87% occupancy rate**. The programs continued to accept referrals and new admissions throughout the COVID-19 pandemic. With an emphasis on the **Housing First Model**, individuals are accepted for services through a rapid entry process and are experiencing fewer barriers to housing. Once successfully housed, residents are able to focus their time and energy on their recovery and personal goals. Staff continued to provide services to residents during the pandemic and focused on providing them with support and linking them to resources including personal protective equipment, food and treatment.

SENIOR SUPPORT SERVICES

154 Foster Grandparent volunteers provided over **100,000 hours** of one-to-one service valued at over \$1.5 million* to **269 at-risk children** (2,085 children in total) throughout Suffolk County at **58 schools**. Each year, the outcomes of the program reflect that over **90%** of the children served by a Foster Grandparent demonstrate improved academic engagement, as well as improvement in their identified areas of need.



154
Foster Grandparent Volunteers
269
At-Risk Children

30 Senior Companion Volunteers provided over **22,000 hours of assistance** valued at over \$390,000* to **53 elders** in Suffolk County to help them remain in their homes.



30
Senior Companion Volunteers
22,000
Hours of Assistance

Suffolk County Respite Care Program provides caregivers with the opportunity to take time off from the stressors of caring for a frail, elderly family member. Due to the pandemic, our **Respite Care Program** was unable to operate at full potential in 2020. However, SCRCP is typically able to provide approximately **35 families** with **5,100 hours** of service, valued at over \$71,000* per year, which helps avoid high cost institutional placement.

35
Families Received
5,100
Hours of Service



*Based on the Suffolk County Living Wage of \$14.77 in 2020.

HOME & COMMUNITY BASED SERVICES

178 adults and **9 children** are enrolled in Home and Community Based Services in 2020. These services are provided at the individual’s home or at a community location where one is most comfortable.

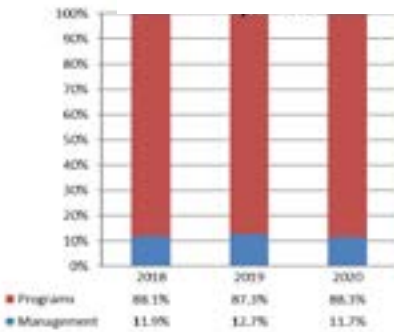
FINANCIAL MANAGEMENT



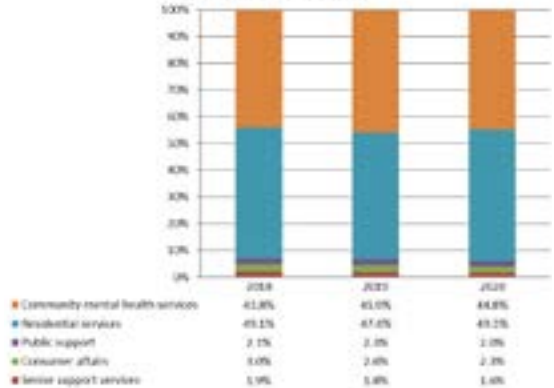
In Suffolk County, over **452 mental health consumers** were provided representative payee services to ensure their financial wellness and obtain skills needed for future financial independence. **98%** of the individuals served ***maintained housing and avoided homelessness*** and **86% avoided psychiatric hospitalization**. The results of a recent survey indicated that **95%** of those who responded reported the overall ***quality of their lives has improved*** as a direct result of Financial Management services.

2020 FINANCIAL STATEMENTS

EXPENSES



SUPPORT & REVENUE



FINANCIAL POSITION



OUTREACH & ADVOCACY

Peer advocates in Suffolk **reached out to over 630 people with mental illness**, providing the support needed to remain independent in the community.

630



HUNGER & HOMELESS SERVICES

Over 730 people who were homeless or at risk of homelessness received housing, employment and peer services through our homeless outreach programs.



Our food pantry and soup kitchen in Suffolk County **provided 20,079 meals** to hungry individuals and families.

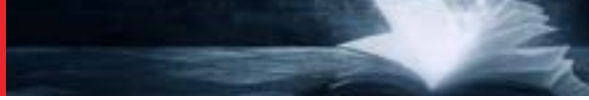


CARE COORDINATION

On Long Island and in New York City, over **1,800 people** were supported in their recovery from mental illness and other chronic illnesses and linked to services and community resources.

1,800 People supported in Long Island & NYC





2020: A YEAR IN PHOTOS



THANK YOU TO OUR SUPPORTERS

A&C Pest Management
Advantage Painting
All Boro, Inc.
Alcott HR
Armand D'Amato
Baker Tilly Virchow Krause
Buzzell, Blanda & Visconti
Community Care Rx
CSD Housing
Edelman Sultan Knox Wood
Architects
Expense Reduction Analysts
First Aid AV, Inc.
F&F Commercial Maintenance
Geltrude & Company
Genesis Real Estate Advisors
Ham-R-Time
HealthFirst
Investors Foundation
Irving Flamer
Janssen Pharmaceuticals
Jeff Gomez
John Selkirk
Laura B. Vogler Foundation
Lincoln Computer Services
Marc Nichols
Marketing Works, PR
Martha Anne Thompson
Mega Construction
Mitsue Salador
Neil Best
Park Strategies
Rampart Insurance
Richman Group
Robert Nichols

Spar Clean
Susan LoGiudice
The Knapp Swezey Foundation
The Townwide Fund of Huntington
Top Quality Exterminating
Traditional Air Conditioning
Turan Family Foundation
United Way of Long Island
Urban Architectural Initiatives
Valley National Bank



SAVE THE DATE!

NOVEMBER 10, 2022

50th Anniversary Gala Celebration

Russo's on the Bay



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